

CITY OF HOUSTON

Job Posting

TJ

1

Applications accepted from:

Job Classification

Posting Number

Reporting Location

Workdays & Hours

Department

Division

Section

ALL PERSONS INTERESTED

CUSTOMER SERVICE CASHIER

PN# 110434

Department of Public Works & Engineering

Resource Management Division Utility Customer Service Section

4200 Leeland

M - F, 8:00 a.m. - 5:00 p.m.*

*Subject to change

8

9

11

7

DESCRIPTION OF DUTIES/ESSENTIAL FUNCTIONS

Assists customers by accepting payments, making change, crediting payments to accounts and answering questions relating to accounts. Accepts customer payments, makes change, and processes payments through the on-line cashiering system. Balances daily money collections on cashiering system. Reconciles all cash and checks to summary reports and makes bank deposits daily. Acts as a source of information to the public including the initial research and resolution of citizens' problems. Prints, retrieves and distributes a variety of reports for the on-line cashiering system. The reports include summary cashier balances, summary cashier deposits, bank deposits, itemized tenders, journal searches, and reconciliation totals.

10 WORKING CONDITIONS

This position is physically comfortable most of the time with occasional periods of stooping, bending and/or light lifting of materials of up to 10 pounds.

MINIMUM EDUCATIONAL REQUIREMENTS

High School Diploma or a GED.

12 MINIMUM EXPERIENCE REQUIREMENTS

One (1) year of money handling experience is required.

13 MINIMUM LICENSE REQUIREMENTS

Valid Texas Driver's License and compliance with the City of Houston's policy on driving (AP 2-2).

14 PREFERENCES

Preference will be given to applicants familiar with the SII revenue collection system or similar. Prefer applicants who have recently worked closely with the public handling money on direct basis.

15 SELECTION/SKILLS TESTS REQUIRED No.

However, The Department may administer a skill assessment evaluation.

16 SAFETY IMPACT POSITION Yes \square No

If yes, this position is subject to random drug testing and if a promotional position, candidate must pass an assignment drug test.

17 SALARY INFORMATION

Factors used in determining the salary offered include the candidate's qualifications as well as the pay rates of other employees in this classification. The salary range for this position is:

Salary Range – Pay Grade 12

\$789 - \$1,055 Biweekly \$20,514 - \$27,430 Annually

 OPENING DATE
 May 10, 2006

 CLOSING DATE
 May 16, 2006

19 20

APPLICATION PROCEDURES

Original applications only and resumes are accepted and must be received by the Human Resources Department during posting opening and closing dates shown, between 9:00 a.m. and 4:30 p.m. at 611 Walker St., 1st floor. **Our TDD** (**Telephone Device for the Deaf**) **phone number is 713.837.9496.** For application status inquiries, please call (713) 837-0571. All new and rehires must pass a pre-employment drug test and are subject to a physical examination and verification of information provided.

An equal opportunity employer